

Identity Theft Member Awareness Program

Each year more and more Americans have their identity stolen and the Rome Teachers Federal Credit Union wants to give you the information you need to help protect yourself against identity theft.

RTFCU cannot guarantee that your ID will never be stolen, but we will NEVER request personal information by email or text messaging including account numbers, passwords, personal identification information or any other confidential member information.

Fraudulent emails which request personal or confidential information, may be designed to appear as though they are originated from RTFCU. If this information is requested in an email, even if it appears to be from RTFCU, please do not respond or go to any links listed on the email.

RTFCU will never contact you and ask for your debit/credit card number or your full SSN. If we need to contact you, it will always be done in a manner that protects your personal, confidential information and we will clearly identify ourselves. We will not ask you for information we already have.

RTFCU works with local regulatory and law enforcement departments to be certain any type of illegal activity is stopped as soon as possible. We have multi-layer security to protect your confidential information and will continue to be vigilant in protecting it.

Please immediately report any suspicious emails or websites to RTFCU by forwarding the message to general@rtfcu.com. If you suspect identity theft or have any questions regarding this notice, please contact us at 315-336-7810.